



CTO



European Commission



**Caribbean Regional Sustainable Tourism
Development Programme**

Guide to Internet Resources on Sustainable Tourism

October, 2007

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1. Introduction

This work has been initiated to comply with item 11 of the Terms of Reference for the Sustainable Tourism Policy Development Consultant (STPDC):

“Develop a network of sustainable tourism web resources throughout the region and internationally and make available to CTO, CHA and individual national beneficiary states. Such resources shall include but will not be limited to contact addresses and links to various environmental organisations nationally, regionally and internationally; NGOs, private sector organisations; important websites, conferences, research, sources of funding, research and training institutions etc on sustainable tourism development”.

The task at hand is for the STPDC to bring together in one place, quality assessed internet resources on sustainable tourism that are deemed to be relevant to the Caribbean tourism sector. This requires the implementation of a desk-top review of information channels to build up a significant body of knowledge that can assist users of the *Regional Policy Framework for a more Sustainable Tourism Development in the Caribbean*.

By making this information available to various stakeholders at the national and regional levels, the intention is to provide policy makers and other key players in the tourism value chain, with a comprehensive guide to relevant internet resources when they are working with sustainable development issues.

2. Approach

Based on the above interpretation of the Terms of Reference, the STPDC proposes the following 4 step approach:

1. Trawl through relevant information channels to identify relevant web resources, of which the following are anticipated to be the main sources of information:
 - a. Final reports from 4 technical assistance consultancies launched within framework of CRSTDP Lot 3 Sustainable Tourism Policy;
 - b. CTO’s resource library and intranet site;
 - c. The Internet, with particular use of the DestiNet Sustainable Tourism Information Portal, which has entered into cooperation with CTO/CRSTDP; and
 - d. Other relevant media channels including CTO’s Annual Sustainable Tourism Conference and additional conferences, trade journals, email newsletters etc.
2. Organise the information into a matrix consisting of the six thematic areas put forward in the draft Regional Policy Framework for a more Sustainable Tourism Development in the Caribbean. This will provide user friendly accessibility to the information. It will also provide policy makers and other stakeholders with an interactive tool for use together with the Regional Policy Framework, as was proposed by the CTO Secretary General at a meeting with the STPDC and CTO counterpart in April 2007;

3. Recommend that the Caribbean tourism sector's intranetsite www.onecaribbean.org is utilised to make this information available CTO, CHA and individual beneficiary states as required by the Terms of Reference, as well as international users;
4. Recognise that this is a dynamic tool that needs to be updated on a regular basis, in order to add new network web resources and check quality of links. This will be done by the STPDC during the course of the project, however, this can be facilitated over the internet in the future, so that users can suggest new links to web resources to CTO for upload, or report broken links.

3. Matrix

The suggested matrix format is presented below. The full matrix is presented in the following sections of this report. It's important to note that the resources are not listed in order of importance, but rather in the chronological order that they were recorded into the matrix.

Thematic Area	Name of organisation	Geographic Origin	Brief Description	Website	Contact details
Tourism Management Capacity					
	Example 1	National [x] Regional [] International []			Post address Telephone Fax
Marketing					
Transportation					
Environment					
Linkages					
Health, Safety and Security					

4. Status

The following table presents the number of web resources per thematic area as of: 10-Jun-08

Thematic area:	Number of web resources listed:
Tourism management capacity	34
Marketing	22
Transportation	18
Environment	37
Linkages	16
Health, safety and security	16



5. CTO/CRSTDP Network of Sustainable Tourism Web Resources

Thematic Area	Name of organisation	Geographic Origin	Brief Description	Website	Contact details
1. Tourism Management Capacity					
Tourism Management Capacity includes the following aspects of sustainable tourism development: <ul style="list-style-type: none"> • Good governance • Public awareness • Human Resource Development • Tourism Research and Development • Information Communication 	University of the West Indies (UWI)	National [] Regional [x] International []	UWI offers Tourism and Hospitality Management at Graduate and Undergraduate levels. Research on sustainable development and tourism issues is carried out in various faculties (see below).	www.uwi.edu	
	University of the West Indies (UWI) Sustainable Economic Development Unit (SEDU)	National [] Regional [x] International []	Founded in 1996, SEDU is a unit within the Department of Economics with a mission to conduct empirical and theoretical research and facilitate interdisciplinary work on the most promising policies for sustainable economic development in small and island developing states. One thematic area is sustainable tourism in small islands. SEDU functions as Secretariat for the Caribbean Sustainable Economic Development Network (CSEDNet).	www.csednet.org/btsedu.htm	SEDU, Department of Economics, University of the West Indies St. Augustine Campus, Trinidad and Tobago, WI Tel.: (868) 662 9461 Fax: (868) 662 9461 sedunit@tstt.net.tt
	Association of Caribbean States (ACS)	National [] Regional [x] International []	Founded in 1994 and mandated to work with three areas: trade, transport and tourism. The ACS Special Committee on Sustainable Tourism is developing a Sustainable Tourism Zone for the Caribbean and is actively involved in projects such as analysis of multi-destination tourism in the region, language training of the tourism sector's human resources and the building of an Information Centre for the region.	www.acs-aec.org	5-7 Sweet Briar Road, St. Clair, P.O. Box 660, Port of Spain, Trinidad & Tobago, WI Tel.: (868) 622 9575 Fax: (868) 622 1653 mail@acs-aec.org



Thematic Area	Name of organisation	Geographic Origin	Brief Description	Website	Contact details
1. Tourism Management Capacity					
Technologies (ICTs)	Organisation of Eastern Caribbean States (OECS)	National [] Regional [x] International []	The OECS Strategy for Sustainable Tourism Development was endorsed by the OECS Authority in 1997 and includes a special focus on community-based sustainable tourism activities.	www.oecs.org	OECS, Morne Fortune P O Box 179, Castries Saint Lucia Tel.: (758) 452 2537 Fax: (758) 453 1628 oesecc@oecs.org
	Caribbean Hotel Association (CHA)	National [] Regional [x] International []	CHA's mission is to optimize the full potential of the Caribbean hotel & tourism industry by serving member needs and building partnerships. CHA has 849 member hotels in 36 national hotel associations as well as over 500 allied members such as airlines, tour wholesalers etc. The website provides a range of useful reports on the Caribbean tourism sector for example on hurricane preparedness, small hotels reference manual and the impact of tourism.	www.caribbeanhotelassociation.com	CHA, 1000 Ponce de León Ave., 5th Floor San Juan, Puerto Rico 00907 Tel. 787-725-9139 Fax 787-725-9108
	Caribbean Alliance for Sustainable Tourism (CAST)	National [] Regional [x] International []	CAST is a non-profit organisation established in 1997 by an agreement among the International Hotels Environment Initiative (IHEI), Caribbean Hotels Association (CHA) and Green Globe 21 to promote the tourism industry's adoption of Agenda 21 for the travel and tourism industry. CAST undertakes collaborative environmental activities within the hotel and tourism sector, promotes effective management of natural resources and provides access to expertise in operational efficiencies and sustainable tourism.	www.cha-cast.com	Caribbean Alliance for Sustainable Tourism 1000 Ave Ponce de Leon, 5th Floor San Juan, Puerto Rico 00907 Tel.: (787) 725 9139; Fax: (787) 725 9108 cast@cha-cast.com



Thematic Area	Name of organisation	Geographic Origin	Brief Description	Website	Contact details
1. Tourism Management Capacity					
	United Nations Environment Programme (UNEP) Production and Consumption (PC) Tourism Programme	National [] Regional [] International [x]	UNEP has been appointed by the Commission on Sustainable Development (CSD) as the Interagency Coordinator or lead agency responsible for implementation of Agenda 21 issues on tourism. UNEP's Tourism Programme is active in the fields of policy support for sustainable tourism, integration of sustainability into private sector operations and ecotourism. It releases publications which can be accessed at the library onsite.	www.unep.org/pc/tourism	39-43, Quai André Citroën, 75739 Paris Cedex 15, France Tel.: +33 1 44 37 14 50 Fax: +33 1 44 37 14 74 tourism@unep.fr
	World Tourism Organisation (UNWTO)	National [] Regional [] International [x]	The UNWTO is a specialised agency of the UN and serves as a global forum for tourism policy issues and a practical source of tourism know-how. It is responsible for a wide range of activities to increase tourism management capacity. For example World Tourism Day held annually on 27 September. Sustainable Tourism Eliminating Poverty (STEP)	www.unwto.org	Capitán Haya 42, 28020 Madrid, Spain Tel.: +34 91 567 81 00 Fax: +34 91 571 37 33 omt@unwto.org
	Organisation for Economic Development and Cooperation (OECD)	National [] Regional [] International [x]	Established in 1951, OECD is an international organisation based in Paris that cooperates with governments to (i) Support sustainable economic growth, (ii) Boost employment, (iii) Raise living standards, (iv) Maintain financial stability, (v) Assist other countries' economic development and (vi) Contribute to growth in world trade. OECD resides over a large and reliable statistics portal and provides economic and social data.	www.oecd.org	2, rue André Pascal F-75775 Paris Cedex 16, France Tel.: +33 1.45.24.82.00 Fax: +33 1.45.24.85.00 webmaster@oecd.org



Thematic Area	Name of organisation	Geographic Origin	Brief Description	Website	Contact details
1. Tourism Management Capacity					
	World Tourism and Travel Council (WTTC)	National [] Regional [] International [x]	The World Travel & Tourism Council (WTTC) is the forum for business leaders in the Travel & Tourism industry. WTTC is active in the field of macro-economic research on tourism's impacts.	www.wttc.org	WTTC, 1-2 Queen Victoria Terrace, Sovereign Court, London E1W 3HA, UK Tel.: +44 870 727 9882 Fax: +44 870 728 9882 enquiries@wttc.travel
	Global Reporting Initiative (GRI)	National [] Regional [] International [x]	The GRI has set up a comprehensive framework for sustainability reporting, the cornerstone of which is its Sustainability Reporting Guidelines. These Guidelines are aimed at facilitating transparency and accountability and some 1000 businesses and organisations have committed to using the GRI guidelines for their reporting. The GRI website includes a sector supplement to the Sustainability Reporting Guidelines specifically developed in 2002 for Tour Operators, in cooperation with the Tour Operators Initiative.	www.globalreporting.org http://www.globalreporting.org/ReportingFramework/SectorSupplements/TourOperators/TourOperators.htm	Global Reporting Initiative PO Box 10039 1001 EA Amsterdam The Netherlands Telephone: +31-(0)20-5310000 Facsimile: +31-(0)20-5310031 info@globalreporting.org
	United Nations Development Programme (UNDP)	National [] Regional [] International [x]	UNDP is the UN's global development network, an organization advocating for change and connecting countries to knowledge, experience and resources to help people build a better life. The UNDP provides grant support for small scale tourism research projects and often cooperates with other organisations such as the United Nations Environment Programme (UNEP) and World Tourism Organisation (UNWTO) to lever funding for larger projects.	www.undp.org	UNDP, Marine Gardens, Hastings, Christ Church, Barbados Tel.: (246) 467 6000 Fax: (246) 429 2448



Thematic Area	Name of organisation	Geographic Origin	Brief Description	Website	Contact details
1. Tourism Management Capacity					
	Caribbean Sustainable Economic Development Network (CSEDNet)	National [] Regional [x] International []	CSEDNet was formed in 2000 to provide a forum for the exchange of ideas on sustainable economic development and to seek to influence policy makers on the issue. Its resource centre includes tourism and planning reports.	www.csednet.org www.csednet.org/resources.htm	C/o Sustainable Economic Development Unit (SEDU) Department of Economics, University of the West Indies St. Augustine Campus, Trinidad and Tobago, WI Tel.: (868) 662 9461 Fax: (868) 662 9461 info@csednet.org
	Jamaica Sustainable Development Network (JSDN)	National [x] Regional [] International []	JSDN stated life as a UNDP project and in 2002 registered as a non-for-profit NGO. Its objectives are to better connect policy makers with communities and to provide information on national plans, including those related to tourism. Many of its activities are therefore IT related. JSDN is funded by the following organisations: UNDP, UNESCO, Environment Foundation of Jamaica and the Private Sector Development Programme of the EU.	http://www.jsdn.org.jm/JSDNPdotORGdotJM/home.htm http://www.jsdn.org.jm/susTourism.htm	891/2 Half Way Tree Road, Kingston 10 (upstairs the Half Way Tree Post Office) Tel.: (876) 968-0323 Fax: (876) 968-1125 webmaster@jsdn.org.jm
	International Network for the Sustainable Development of Coastal Destinations	National [] Regional [] International [x]	The Network is an initiative of the Sustainable Development of Tourism Section of the UNWTO, with the technical and scientific collaboration of the National Distance Education University (UNED) of Spain. The site includes an International Knowledge Resources Guide.	www.omt.uned.es	UNWTO, Capitán Haya 42, 28020 Madrid, Spain Tel.: +34 91 567 81 00 Fax: +34 91 571 37 33 env@world-tourism.org



Thematic Area	Name of organisation	Geographic Origin	Brief Description	Website	Contact details
1. Tourism Management Capacity					
	The International Tourism Partnership (ITP)	National [] Regional [] International [x]	Evolving out of the International Hotel Environment Initiative (IHEI), ITP is a key programme of The International Business Leaders Forum (IBLF). Basically ITP assists its members (comprised of global travel and tourism companies) to work with responsible tourism issues. An example being the "Going Green" manual which provides standards and guidelines for a sustainable hotel.	www.tourismpartnership.org	International Tourism Partnership, 15–16 Cornwall Terrace, London NW1 4QP, UK Tel.: +44 20 7467 3600 Fax: +44 20 7467 3610 tourismpartnership@iblf.org
	Information for Decision Making in Small Island Developing States (IDSD)	National [] Regional [] International [x]	This website provides access to the output from the UN and OAS IDSD project, which was implemented in the Caribbean and had the overall objective of facilitating the development of in-country capacity of reporting to international fora, as well as to meet their own needs to make effective and reasonable decisions regarding their economic and social development. The site provides links to resources in climate change, sustainable tourism, land use planning and disaster management.	www.un.org/esa/sustdev/natlinfo/indicators/idsd/default.htm	Division for Sustainable Development, Department of Economic and Social Affairs, United Nations, UN Plaza, New York, NY 10017 Tel.: (212) 963 4586 Fax: (212) 963 1267 shahr@un.org
	Organization of American States (OAS)	National [] Regional [] International [x]	The OAS Tourism Section supports the Inter-American political and technical dialogue for tourism development as well as cooperation in multinational projects and activities with emphasis on the development of small tourism enterprise (including ICT), safety and security (including disaster preparedness), and sound environmental management. The aim being to contribute to greater competitiveness in the international markets for the Latin America and Caribbean tourism destinations.	www.oas.org/tourism/home	Tourism Section, Organization of American States 1889 F Street, N. W., Washington, DC 20006 Tel.: (202) 4583345 Fax: (202) 4583190 Chief, Tourism Section: Omason@oas.org



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1. Tourism Management Capacity					
	European Commission Directorate General for Enterprise (DG-ENTR)	National [] Regional [] International [x]	DG-ENTR is mandated to work with tourism policy as one of its industrial focus areas and a range of useful guidelines and reports on the European tourism sector are available on this website, for example Destinations of Excellence Programme and Integrated Quality Management for Coastal, Urban and Rural tourist destinations.	www.ec.europa.eu/enterprise/services/tourism/index_en.htm	Enterprise and Industry DG, Information and Documentation Centre BREY 5/150 B - 1049 Brussels Belgium Fax: +32 2296 9930
	European Commission Good Governance website	National [] Regional [] International [x]	This website provides a one stop shop with regard to Good Governance issues. It includes links to useful websites (public sector and think tanks), and a bibliography on the issue of governance as well as the EC's policy guidance on good governance including the 2001 White Paper on European governance.	www.ec.europa.eu/governance/index_en.htm	European Commission Secretariat-General Unit SG.H.3 – Governance, BERLAYMONT building, 6/393, B-1049 Brussels, Belgium SG-Governance@ec.europa.eu Fax: + 32 2 2921861
	Management of Social Transformations Programme (MOST)	National [] Regional [] International [x]	MOST focuses on building efficient bridges between research, policy and practice. The programme promotes a culture of evidence-based policy-making – nationally, regionally and internationally. As the only UNESCO programme that fosters and promotes social science research, it is placed in a pivotal position in the overall promotion of UNESCO's goals. MOST includes work on global good governance issues.	http://portal.unesco.org/shs/en/ev.php-URL_ID=3511&URL_DO=DO_TOPIC&URL_SECTION=201.html	The MOST Secretariat MOST (SHS/SRP/POL) 1 rue Miollis 75015 Paris Fax: + 33 (0)1 45 68 57 28 dare@unesco.org



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1. Tourism Management Capacity					
	Caribbean Tourism Human Resource Council (CTHRC)	National [] Regional [x] International []	CTHRC was established by CTO in 1998 with the full endorsement of the CARICOM Heads of Government. This regional body is made up of senior representatives from business, labour, government, industry associations and education and tourism related organisations/groups that meet on a bi-annual basis. It provides guidance on the Caribbean's tourism education, training and career development needs and is currently focusing on the development of a Caribbean Tourism Learning System.	www.onecaribbean.org/information/categorybrowse.php?categoryid=334	Caribbean Tourism Organization, 1 Financial Place, Lower Collymore Rock, St. Michael, Barbados Tel.: (246) 427 5242 Fax: (246) 429 3065
	National Geographic Centre for Sustainable Destinations (CSD)	National [] Regional [] International [x]	Part of the Research, Conservation, and Exploration division of National Geographic Mission Programs, CSD is dedicated to protecting all the world's distinctive places through wisely managed tourism and enlightened destination stewardship. The core strategy for achieving this mission is geotourism, defined as "tourism that sustains or enhances the geographical character of a place—its environment, culture, aesthetics, heritage, and the well-being of its residents". The website provides Information and resources for travellers, for professionals and for communities, including global Destination Scorecards.	www.nationalgeographic.com/travel/sustainable/	National Geographic CSD, 1145 17th St. NW Washington, DC 20036 Tel.: (202) 828 8045 sustourism@ngs.org
	The International Ecotourism Society (TIES)	National [] Regional [] International [x]	Founded in 1990, TIES is a NGO dedicated to generating and disseminating information about ecotourism. It currently has members in more than 90 countries. TIES efforts are directed to provide guidelines and standards, training, technical assistance, research and publications to foster sound ecotourism development. Via its website, users can access TIES research and publications.	www.ecotourism.org	The International Ecotourism Society, 1333 H St., NW Suite 300, East Tower Washington, DC 20005 Telephone: (202) 347 9203 Fax: (202) 789 7279 info@ecotourism.org



Thematic Area	Name of organisation	Geographic Origin	Brief Description	Website	Contact details
1. Tourism Management Capacity					
	Tobago Travel Foundation (TTF)	National [x] Regional [] International []	The Tobago Travel Foundation is an offshoot of the Travel Foundation, which is a UK based charity dedicated to reducing the sustainability impacts of travel on popular destinations. TTF has 2 core work areas – maximising benefits of tourism for communities and reducing the environmental load of tourism. The TTF website provides information on its work including staff and customer education on reef and turtle protection, agro-tourism linkages, school gardens development, and its microloans programme.	http://www.thetravelfoundation.org.uk/tobago_cons.asp	The Travel Foundation, Smeaton Road, Bristol BS1 6XN, UK Tel.: +44 0117 9273049 Fax: +44 0117 9300076 admin@thetravelfoundation.org.uk
	Economic Research Centre for the Caribbean (CIECA)	National [] Regional [x] International []	CIECA promotes economic research in the Caribbean and strengthens civil society's negotiation capabilities. It also aims to promote the design of a new development agenda. The objective of CIECA, which is financed by OXFAM-UK, is to promote the participation of civil society organizations in trade negotiations, to strengthen civil society organizations' negotiations skills, and to contribute to the diffusion of information regarding hurdles and opportunities in ongoing current trade negotiations.	www.cieca.org	Calle Juan Parada Bonilla 8A, Plaza Winnie, La Arboleda, Ens. Nac Santo Domingo, Apdo 3117 DOMINICAN REPUBLIC Phone: 809 565 6362; 809 563 9838 Fax: 809 227 2533 ciecard@verizon.net.do
	Sustainabletourism.net	National [] Regional [x] International []	Developed by Rachel Dodds of Sustaining Tourism, this website provides a mass of information in two main clusters: case studies (including links to publications, reports and policy documents) and resources (including tourism certification and ecotourism).	www.sustainabletourism.net	Tel.: (416) 825-7228 rdodds@sustainabletourism.net



Thematic Area	Name of organisation	Geographic Origin	Brief Description	Website	Contact details
1. Tourism Management Capacity					
	Caribbean Regional Negotiating Machinery (CRNM)	National [] Regional [x] International []	RNM was created by the Caribbean Community (CARICOM) Governments to develop, coordinate and execute an overall negotiating strategy for various external trade negotiations in which the Region is involved. The RNM is responsible for developing and maintaining a cohesive and effective framework for the coordination and management of the Caribbean Region's negotiating resources and expertise. The website provides access to a range of resources including papers on services trade in the Caribbean including cultural industries and the tourism sector.	www.crnms.org	Second Floor, JAMPRO Building, 18 Trafalgar Road, Kingston 10, Jamaica, W.I. Tel.: (876) 946-2329 Fax: (876) 978-4360 jamaica.office@crnms.org
	DestiNet	National [] Regional [] International [x]	DestiNet, an international clearing house that provides quality-assured information on sustainable tourism. It is managed by a partnership for sustainability between the ECOTRANS network, European Environment Agency (EEA) and the UNWTO	www.destinet.eu	ECOTRANS, Futterstraße 17-19, 66111 Saarbrücken, Germany Tel.: +49 681-374679 Fax: +49 681-374633 info@ecotrans.de
	The Caribbean Policy Development Centre (CPDC)	National [] Regional [x] International []	The Caribbean Policy Development Centre (CPDC) is a coalition of Caribbean NGOs that lobbies regional and international governments on behalf of the sections of the Caribbean populations whose voices are less heard. The CPDC website functions as a portal to NGOs in the Caribbean region. The user can access information to member NGOs in the following categories: Culture Organizations, Developmental Policies, Education, Environmental Groups, Farmers' Groups, General NGOs, Human Rights Groups, Indigenous Groups, Media, Religious Groups, Research, Women's Groups, Writers' Groups and Youth.	www.cpdcnngo.org	CPDC, P.O. Box 284, Bridgetown, Barbados Tel.: (246) 437 6055 Fax: (246) 437 3381 cpdc@caribnet.net



Thematic Area	Name of organisation	Geographic Origin	Brief Description	Website	Contact details
1. Tourism Management Capacity					
	Tourism Research Links	National [] Regional [] International [x]	René Waksberg's site is now 11 years old and is intended for tourism researchers. The "research" section provides links to approx. 600 organisations which manage, consult, or research tourism. The "schools" section provides a worldwide directory of tourism schools.	www.waksberg.com	N/A
	TravelMole Sustainable Tourism Weekly Newswire	National [] Regional [] International [x]	TravelMole is an online community developed for the travel and tourism industry. It has three elements: the website itself – which offers daily trade news reports, topical discussion, searchable archives and reference directories – free newswire bulletins, which provide a reliable digest of the latest trade news –and, local conferences (Travel Industry Question Time) which cover major current issues. One community offered is VISION on Sustainable Tourism, providing selected stories on developments in sustainable tourism.	www.travelmole.com	3717 Bagley Ave., Ste. 309, Los Angeles, CA 90034, USA Tel.: (310) 237 1060 / 5 Fax.: (310) 237 1061
	Pacific Asia Tourism Association (PATA)	National [] Regional [] International [x]	PATA is a global organisation and a key player in Asia and Pacific travel. PATA has four strategic units: communications, development, events and the strategic intelligence centre. The link provides access to PATA's operations in the field of sustainable tourism including codes of conduct and the work of the PATA Sustainable Tourism Committee. PATA has taken a proactive stance in the climate change debate, which can be read here.	http://www.pata.org/patasite/index.php?id=43	PATA Headquarters Unit B1, 28th Floor, Siam Tower, 989 Rama I Road, Pathumwan, Bangkok 10330, Thailand Tel: +66 2 658-2000 Fax: +66 2 658-2010 americas@pata.org



Thematic Area	Name of organisation	Geographic Origin	Brief Description	Website	Contact details
1. Tourism Management Capacity					
	Sustainable Tourism Cooperative Research Centre (STCRC)	National [] Regional [] International [x]	STCRC was established under the Government of Australia's Cooperative Research Centre programme, and aims to bring together tourism researchers and the practitioners in networks for better uptake of innovative practices. The STCRC website contains an online bookshop with access to publications on issues such as wildlife tourism, event management and protected areas management. Other features include access to research programmes, and development projects.	www.crctourism.com.au	Gold Coast Campus Griffith University QLD 4222, Australia Tel.: +61 7 5552 8172 Fax: +61 7 5552 8171
	The International Centre of Excellence in Tourism and Hospitality Education (THE-ICE)	National [] Regional [] International [x]	Created in 2004, the International Centre of Excellence in Tourism and Hospitality Education (THE-ICE) is an Australian government initiative to recognise, develop, promote and support outstanding capability in this field of education. The centre undertakes development programs for tourism and hospitality education via: <ul style="list-style-type: none"> • the benchmarking of world's best practice • the International Panel of Experts • Commercialisation of intellectual property • Strategic consulting on the development of excellence • Education and professional development tours and training programs 	www.the-ice.org	Postal Mailbox 1272, Tweed Heads, NSW 2485, Australia info@the-ice.org



Thematic Area	Name of organisation	Geographic Origin	Brief Description	Website	Contact details
1. Tourism Management Capacity					
	The BEST Education Network (BESTEN)	National [] Regional [] International [x]	BEST stands for “Business Enterprises for Sustainable Tourism” and the BEST Education Network (BESTEN) is an international consortium of educators committed to furthering the development and dissemination of knowledge in the field of sustainable tourism. The Network accomplishes this by holding annual 3-4 day THINK TANKS at various universities around the world. During these THINK TANKS, research is presented, sustainable tourism topics are addressed, a research agenda and curriculum modules for use in undergraduate education are developed. Modules, for example on “sustainable tourism marketing” and “sustainable tourism planning” are available for download.	www.besteducationnetwork.org	University of Southern Denmark, Niels Bohrs Vej 9-10. DK-6700 Esbjerg, Denmark Tel.: +45 6550-1576 Fax: +45 6550-1091 liburd@sitkom.sdu.dk
	International Institute for Environment and Development (IIED)	National [] Regional [] International [x]	IIED is an international policy research institute and NGO working for more sustainable and equitable global development. IIED’s tourism competence is located within its sustainable markets group. The objective of IIED’s work on tourism is to highlight its contribution to sustainable development – and in particular to poverty reduction and pro-poor growth in developing countries. The website provides access to research themes and IIED publications on tourism.	http://www.iied.org/SM/tourism/index.html	Endsleigh Street, London, WC1H 0DD, UK Tel.: +44 20 7388-2117 Fax: +44 20 7388-2826 info@iied.org
		National [] Regional [] International []			



Thematic Area	Name of organisation	Geographic Origin	Brief Description	Website	Contact details
2. Marketing					
Marketing includes the following aspects of sustainable tourism development: <ul style="list-style-type: none"> • Tourism Marketing Intelligence • ICTs in Tourism Marketing • Product Development • A Diverse Tourism Sector • Quality Standards • Effective Promotion 	World Travel Mart (WTM)	National [] Regional [] International [x]	WTM is a global event for the tourism industry, and is hosted annually in London. The green lobby is well represented through the Responsible Tourism Awards which are hosted at the WTM, and the WTM World Responsible Tourism Day (14 November).	www.wtmlondon.com www.wtmwrtd.com	ExCeL London, 1 Western Gateway, Royal Victoria Dock, London Docklands, E16 1XL, UK Tel.: +44 20 7069 4000
	ITB Berlin	National [] Regional [] International [x]	An international meeting place and marketing place for the global travel industry. Exhibitions are thematically grouped into market segments including cultural tourism and ecotourism. In addition, ITB has since 1995 been the back-drop for the TO DO! Awards for projects that are recognised for their socially responsible tourism development	www.itb-berlin.com www.to-do-contest.org	Messe Berlin GmbH Messedamm 22, D-14055 Berlin Tel.: +43 30 3038 2127 heruday@messe-berlin.de
	Caribbean Community Secretariat Statistics	National [] Regional [x] International []	The organisation is mandated to develop a sustainable statistical infrastructure within the CARICOM Secretariat. The website offers users the opportunity to purchase Quarterly Statistics Reports and free access to selected datasets. A range of national papers are also presented. The Secretariat works with capacity building in the following areas: Trade in Services, Information and Communication Technology (ICT), Harmonisation of Statistics, Statistical Support for the CSME and Social/Gender and Environment Statistics.	www.caricomstats.org	The Statistics Sub-Programme, Caribbean Community Secretariat, P.O. Box 10827, Turkeyen Greater Georgetown, Guyana Tel.: (592) 226-9281/9 Fax: (592) 226-6091 stats1@caricom.org
	Eurostat	National [] Regional [] International [x]	Eurostat is the European Union's statistical service. Apart from a range of macro-economic indicators, users can access the latest inbound and outbound tourism statistics for Europe.	http://epp.eurostat.ec.europa.eu	NA



Thematic Area	Name of organisation	Geographic Origin	Brief Description	Website	Contact details
2. Marketing					
	CTO Sustainable Tourism Conference	National [] Regional [x] International []	CTO's Sustainable Tourism Conferences have been taking place annually since 1998, and the 9 th in the series was held in Cayman Islands in May 2007. The theme of each conference is "Keeping the Balance Right" with the focus being on different sectors each year. Presentations are available online and interactive CD-Roms are available on request.	www.onecaribbean.org	CTO, 1 Financial Place, Lower Collymore Rock, St Michael, Barbados, WI Tel.: (246) 427-5242 Fax: (246) 429-3065 Mscott@caribtourism.com
	Reisepavillon	National [] Regional [] International [x]	Reisepavillon is an international fair for alternative tourism. 300 operators from across the world exhibit more sustainable ways for vacationing. It has been held in Hannover, Germany since 1991 and attracts 30,000 visitors.	www.reisepavillon-online.de	Stattreisen Hannover Hausmannstr. 9-10 D-30159 Hannover Tel.: +49 511 169 41 67 Fax: +49 511 164 03 91 info@reisepavillon-online.de
	Voluntary Initiatives for Sustainability in Tourism (VISIT)	National [] Regional [] International [x]	Started in 2004, VISIT is an ongoing collaboration between 7 European tourism ecolabel initiatives (based in the Netherlands, Italy, Denmark, Latvia, United Kingdom, Switzerland and Luxembourg) representing some 2,000 participating tourism enterprises. The collaboration is based on a common set of core requirements that ecolabels must fulfil to become recognised.	www.visit21.net	N/A
	Tour Operators Initiative (TOI)	National [] Regional [] International [x]	This initiative, developed by tour operators with the support of UNEP, UNWTO and UNESCO, is a network of tour operators committed to sustainable development. The network has 4 key focus areas: Sustainability Reporting, Cooperation with destinations, Supply Chain Management and Communication.	www.toinitiative.org	Tour Operators Initiative Secretariat, c/o UNWTO, Capitán Haya 42 28020 Madrid, Spain Tel.: +34 91 567 81 00 Fax: +34 91 571 37 33 omt@unwto.org



Thematic Area	Name of organisation	Geographic Origin	Brief Description	Website	Contact details
2. Marketing					
	Travelife	National [] Regional [] International [X]	The Travelife initiative is based in Europe and offers tour operators a management system and an integrated set of instruments and tools in order to promote sustainability. Travelife cooperates with European tour operator associations such as ANVR (Netherlands), FTO (UK), and FAR (Germany).	www.travelife.eu	N/A
	TO DO! Contest Socially Responsible Tourism	National [] Regional [] International [x]	Awarded annually at ITB Berlin since 1995, the focus of the criteria of the TO DO! - Contest Socially Responsible Tourism is on involvement of the different interests of the local population in the planning and implementation of tourism projects. Other criteria for the contest are: provision of attractive jobs in tourism and measures to sustain and strengthen the local culture.	www.to-do-contest.org	Karwendelstraße 4 82194 Gröbenzell Germany Tel.: +49-8142-504256 Fax: +49-8142-504256 annette.koller@gmx.de
	Blue Flag International	National [] Regional [] International [x]	Formally launched in the Caribbean in 2002 by a consortium consisting of CTO, CAST and CCA using regional criteria adapted from the European standards. The Caribbean Blue Flag Campaign has resulted in the certification of beaches in Jamaica, Puerto Rico and the Dominican Republic, as well as marinas in The Bahamas.	www.blueflag.org	FEE, c/o Danish Outdoor Council, Scandiagade 13 2450 Copenhagen SV Denmark Tel.: +45 33 28 04 11 Fax +45 33 79 01 79 blueflag@blueflag.org
	Green Globe 21	National [] Regional [] International [x]	Worldwide benchmarking and certification programme for the tourism industry, which is operated in the Caribbean by CAST. Green Globe 21 allows participants in the programme to be certified against 4 different standards: Company Standard; Community/Destination Standard; International Ecotourism Standard; and Precinct Planning and Design Standard.	www.greenglobe.org	Caribbean Alliance for Sustainable Tourism 1000 Ave Ponce de Leon, 5th Floor San Juan, Puerto Rico 00907 Tel.: (787) 725 9139; Fax: (787) 725 9108 cast@cha-cast.com



Thematic Area	Name of organisation	Geographic Origin	Brief Description	Website	Contact details
2. Marketing					
	Ecotour	National [] Regional [] International [x]	Founded in 2004, Ecotourism Directory is a web-based market place where potential travellers can access information on "71 eco holiday agents, tour operators and eco accommodation providers" to help them plan their trip. Combined these providers can provide "hundreds of responsible & ecotourism holiday options". Listing on the site as an ecotour provider costs 100 USD, though the site does not provide tour operator or travel agent services. The Caribbean is represented by Belize, Bahamas, Dominica and Saba. The website has an Ecotourism Resource Centre consisting primarily of a series of guidelines for Ecotravel, Trekking and Photography.	www.ecotourdirectory.com	enquiries@ecotourdirectory.com
	International Federation of Tour Operators (IFTO)	National [] Regional [] International [x]	IFTO was formed in 1970 and represents the interests of 13 members, who are themselves tour operator associations or companies operating in Europe. Knowledge sharing and lobby activity are central to IFTO's mandate. IFTO has developed policy documents in the following policy areas: consumers and consumer interest, sustainable development, health safety and security, infrastructure accommodation and transport, taxation and labour conditions, and structural changes in the industry.	www.ifto.eu	IFTO, First Floor Graphic House, 14-16 Sussex Road, Haywards Heath West Sussex RH16 4EA UK Tel: + 44 1444 457900 Fax: + 44 1444 457901 info@ifto.eu.com



Thematic Area	Name of organisation	Geographic Origin	Brief Description	Website	Contact details
2. Marketing					
	Planeta	National [] Regional [] International [x]	Planeta.com is a web directory that started-up in Mexico in 1996 and specifically targets those that are interested in ecotourism – either in advice and guidelines for product development or as a traveller. Planeta regularly hosts stakeholder forums on the subject, for example the 2002 international conference on Financing Sustainable Tourism, which was co-hosted by George Washington University. Information on the outputs from these events, as well as other publications is available online.	www.planeta.com	N/A
	WiSe Scheme	National [] Regional [] International [x]	WiSe is a UK Training and Accreditation programme aimed at operators of passenger pleasure craft, wildlife cruise operators, dive boats and charter yachts who may come into contact with “mega” marine wildlife such as whales. The training of operators consists of instruction in to how to best view these creatures, whilst at the same time minimising disturbance to them. They are instructed in how to- handle their craft whilst in contact with wildlife and how to leave room for the animals to carry on with their lives unimpeded. The Barbados Marine Trust functions as the coordinator of the Caribbean WiSe Scheme.	www.wisescheme.org	WiSe, Room 14 Falmouth Marine School Killigrew Street Falmouth TR11 3QS
	Green Hotel Certification	National [] Regional [] International [x]	Criteria are developed for (i) Tour Operators/Destination Management Companies, and (ii) Meeting Professionals. The certification is based on the Baseline Criteria of the Sustainable Tourism Network of the Americas. The website puts forwards some of the positive aspects of green certification, However, the criteria are not available on-line, nor is a list of certified properties.	www.greenhotelcertification.com	Green Hotel Certification 703 Pier Avenue, Suite B286, Hermosa Beach, California 90254 U.S.A. Tel.: (310) 929-7460



Thematic Area	Name of organisation	Geographic Origin	Brief Description	Website	Contact details
2. Marketing					
	International Organisation for Standardisation (ISO)	National [] Regional [] International [x]	This website provides information on ISO's internationally renowned standards for quality management (ISO 9000 series) and environmental management (ISO 14000 series). The actual standards must be purchased, but the standardisation process is explained in detail, as are the benefits that this brings.	http://www.iso.org/iso/iso_catalogue/management_standards/iso_9000_iso_14000.htm	1, ch. de la Voie-Creuse, Case postale 56, CH-1211 Geneva 20, Switzerland Tel.: +41 22 749 01 11 Fax: +41 22 733 34 30
	Tourism for Tomorrow Awards	National [] Regional [] International [x]	The Tourism for Tomorrow Awards were set up in 1989 by the Federation of Tour Operators to encourage action from all sectors of the industry to protect the environment. In 1992, British Airways took over the running of the Awards, developing them to encompass all aspects of sustainable tourism, with the explicit aim of leading the industry in this field. The awards are now presented by the World Travel and Tourism Council (WTTTC). The awards are handed out in four different categories: destination, conservation, investor in people and global tourism business award.	www.tourismfortomorrow.com	World Travel & Tourism Council, 1-2 Queen Victoria Terrace Sovereign Court London E1W 3HA, UK Tel.: +44 20 7481 8007 Fax: +44 20 7488 1008
	Virgin Holidays Responsible Tourism Awards	National [] Regional [] International [x]	The aim of the award is to recognise individuals, companies and organisations in the travel industry that are making a significant commitment to the culture and economies of local communities and are providing a positive contribution to biodiversity conservation. Tourism ventures are nominated on an annual basis by members of the public in 13 categories and the winners are announced at World Travel Market. Information on previous winners and category criteria are available online.	www.responsibletoourismawards.com	awards@responsibletravel.com



Thematic Area	Name of organisation	Geographic Origin	Brief Description	Website	Contact details
2. Marketing					
	Hospitality Assured (HA)	National [] Regional [] International [x]	HA is a quality-based standard that “promotes and rewards the highest standards of service excellence for organisations in the Hospitality Industry and is endorsed by the British Quality Foundation and Quality Scotland Foundation”. Users of the site can access information on the 7 steps to accreditation within the scheme, case studies of operators that have worked with the standard, and the roles of the assessors and advisors. CTO is cooperating with HA to implement the scheme in the Caribbean.	www.hospitalityassured.com www.onecaribbean.org/information/categorybrowse.php?categoryid=587	Institute of Hospitality, Trinity Court, 34 West Street, Sutton, Surrey SM1 1SH, UK Tel.: +44 20 8661 4916 Fax: +44 20 8661 4901 hospitalityassured@instituteofhospitality.org
	Responsibletravel.com	National [] Regional [] International [x]	This is a worldwide directory of “authentic” holidays that have been “screened to ensure that the local people benefit as much as possible and any negative environmental impacts on the destination are minimised”. A search under Caribbean reveals 75 holiday opportunities.	www.responsibletravel.com	3rd Floor, Pavilion House 6 Old Steine, Brighton BN1 1EJ, UK Tel.: +44 1273 600030 amelia@responsibletravel.com
		National [] Regional [] International []			



Thematic Area	Name of organisation	Geographic Origin	Short Description	Website	Contact details
3. Transportation					
Transportation includes the following aspects of sustainable tourism development: •Air Transport •Cruise and Maritime Transport •Land-based Transport	International Air Transport Association (IATA)	National [] Regional [] International [x]	IATA represents over 240 airlines worldwide. Its environmental programme focuses on reporting on the environmental impacts of air travel, and to lobbying on behalf of its members. IATA also has a travel and tourism programme that certifies IATA accredited travel agents.	www.iata.org	IATA Head Office 800 Place Victoria PO Box 113 Montreal - H4Z 1M1 Quebec - Canada Tel.: +1 514 874 0202 Fax: +1 514 874 9632
	International Maritime Organisation (IMO) MARPOL Convention	National [] Regional [] International [x]	The MARPOL Convention - International Convention for the Prevention of Pollution from Ships - entered into force in 1973 and was modified in 1978. IMO is mandated to coordinate MARPOL.	www.imo.org/Conventions/contents.asp?doc_id=678&topic_id=258	N/A
	Sustainable Aviation	National [] Regional [] International [x]	In this initiative, UK travel companies commit to a joint strategy aimed at delivering radical cuts in carbon dioxide emissions, nitrogen oxide emissions and aircraft noise over the next 15 years. The 'Sustainable Aviation' strategy sets up mechanisms for monitoring and regular reporting of progress toward a range of specific objectives, which are listed on the website.	www.sustainableaviation.co.uk	enquiries@sustainableaviation.co.uk
	Bluewater Network	National [] Regional [] International [x]	Bluewater Network works to stop environmental damage from vehicles and vessels, and to protect human health and the planet by reducing dependence on fossil fuels. Bluewater is a division of Friends of the Earth. The website includes downloadable reports on the environmental effects of the cruise ship industry in the USA. .	www.bluewaternetwork.org	Bluewater Network 311 California St., Suite 510, San Francisco, CA 94104, USA Tel.: (415) 544 0790 Fax: (415) 544 0796 bluewater@bluewaternetwork.org



Thematic Area	Name of organisation	Geographic Origin	Short Description	Website	Contact details
3. Transportation					
	United States Environmental Protection Agency (US EPA)	National [] Regional [] International [x]	As part of its mandate to protect oceans, coasts and estuaries, the US EPA's Ocean Regulatory Program focuses on the potential water quality impacts of cruise ship operations in the US. This website provides information on plume tracking, assessments of cruise ship discharge and the development of standards for sewerage and grey water discharges.	www.epa.gov/owow/oceans/cruise_ships	U.S. EPA, Oceans and Coastal Protection Office 1200 Pennsylvania Avenue, NW, Mail Code 4504T, Washington, DC 20460, USA Tel.: (202) 566-1200 ow-owow-internet-comments@epa.gov .
	Cruise Lines International Association (CLIA)	National [] Regional [] International [x]	CLIA was formed in 1975 to promote cruising and in 2006 merged with the International Council of Cruise Lines (ICCL), a sister entity created in 1990 to participate in the regulatory and policy development process of the cruise industry. CLIA exists to promote all measures that foster a safe, secure and healthy cruise ship environment, educate, train its travel agent members, and promote and explain the value, desirability and affordability of the cruise vacation experience. The website includes links to resources such as CLIA industrial policy on environment, security and safety standards. CLIA also annually releases its "Cruise Industry Overview" accessed at the Pressroom.	www.cruising.org	Cruise Lines International Association, Inc. 910 SE 17th Street, Suite 400, Fort Lauderdale, FL 33316, USA Tel.: (754) 224 2200 Fax: (754) 224 2250 Email: info@cruising.org
	International Centre for Cruise Research (ICCR)	National [] Regional [] International [x]	This is a virtual centre for cruise research and targeting researchers in the field. It provides an overview of links to key resources and useful information on the cruise sector,	www.cruiseresearch.org	ross@cruiseresearch.org



Thematic Area	Name of organisation	Geographic Origin	Short Description	Website	Contact details
3. Transportation					
	Florida Caribbean Cruise Association (FCCA)	National [] Regional [x] International []	The FCCA is a not-for-profit trade organization composed of 11 member cruise lines operating more than 100 vessels in Floridian, Caribbean and Mexican waters. Created in 1972, the FCCA's mandate is to provide a forum for discussion on legislation, tourism development, ports, safety, security and other cruise industry issues. The website provides access to research and statistics on the cruise sector, for example annual cruise industry reports and research on the economic impact of cruise tourism in the Caribbean.	www.fcca.org	Florida-Caribbean Cruise Association, 11200 Pines Blvd. Suite 201, Pembroke Pines, FL 33026, USA Tel.: (954) 441-8881 Fax: (954)441-3171 info@f-cca.com
	International Civil Aviation Organization (ICAO)	National [] Regional [] International [x]	As a UN Specialized Agency, ICAO is the global forum for civil aviation. ICAO cooperates with its members under the vision of safe, secure and sustainable development of civil aviation. ICAO's strategic objectives are related to the following areas: safety, security, environmental protection, efficiency of aviation operations, continuity of aviation operations, and strengthening law governing international civil aviation. Most of this work is undertaken through the ICAO Council's Committee on Aviation Environmental Protection. Their website provides information on activities such as studies of market-based measures to counter aircraft emissions such as voluntary measures, emission-related levies and emissions trading.	www.icao.int www.icao.int/icao/en/env/caep.htm	ICAO, 999 University Street, Montréal, Quebec H3C 5H7, Canada Tel.: (514) 954 8219 Fax: (514) 954 6077 icaohq@icao.int



Thematic Area	Name of organisation	Geographic Origin	Short Description	Website	Contact details
3. Transportation					
	European Aviation Safety Agency (EASA)	National [] Regional [] International [x]	EASA is the European Union organisation charged with aviation safety. It was established in 2003. EASA develops common safety and environmental rules at the European level. It monitors implementation of standards through inspections in the Member States and provides technical expertise, training and research. In EASA's environment pages, users will find information on: environmental challenges; rulemaking environmental activities; certification environmental activities; aviation and the EU Emissions Trading Scheme (ETS) and a series of useful environmental links.	www.easa.eu.int	EASA, Postfach 10 12 53 D-50452 Koeln, Germany Tel.: +49 221 8999 000 Fax: + 49 221 8999 099 info@easa.europa.eu
	Federal Aviation Administration (FAA)	National [] Regional [] International [x]	FAA is responsible for the safety of civil aviation in the US. FAA works with safety regulation and airspace and air traffic management as well as a range of other focus areas. The website provides information on a range of issues including data on air passenger delays and air passenger forecasts.	www.faa.gov	Federal Aviation Administration, 800 Independence Avenue, SW Washington, DC 20591, USA Tel.: (866) 835-5322
	Green Skies	National [] Regional [] International [x]	GreenSkies is an information network of environmental organisations concerned with aviation's environmental effects. The network started as a European initiative, and its members are predominantly based in Europe, however, it is gaining momentum as a worldwide initiative. The key objectives of the GreenSkies Network are to: (i) reduce noise at airports, especially at nights; and, (ii) reduce the industry's growing contribution to global climate change. To promote these objectives the GreenSkies Network works together to exchange information and raise awareness of the issues. The website provides information on campaigns, conferences and publications.	www.greenskies.org	GreenSkies Campaign c/o AEF, Broken Wharf House, 2 Broken Wharf London, EC4V 2DT, UK Tel: +44 20 7248 2223 Fax: +44 20 7329 8160 info@greenskies.org



Thematic Area	Name of organisation	Geographic Origin	Short Description	Website	Contact details
3. Transportation					
	Airports Council International (ACI)	National [] Regional [] International [x]	Founded in 1991, ACI is the worldwide organisation that represents the interests of airport operators. Environmental protection is one of ACI's strategic focus areas. The environment section contains position papers on airports and the environment, and aviation and climate change, as well as downloadable case studies of environmental projects underway at airports and examples of airport environmental reports. In addition the Data Centre provides information on passenger and cargo movements.	www.airports.org	ACI World Headquarters, PO Box 16, 1215 Geneva 15 – Airport, Switzerland Tel.: +41.22 717 8585 Fax: +41.22 717 8888 aci@aci.aero
	Air Transport Action Group (ATAG)	National [] Regional [] International [x]	Air Transport Action Group (ATAG) is an independent coalition of member organizations and companies throughout the global air transport industry. ATAG advocates the environmentally responsible development of aviation infrastructure, including en route capabilities, airport capacity and ground access in order to meet customers' demand in a timely way.	www.atag.org	ATAG, 33 route de l'aéroport, P.O. Box 49 1215 Geneva 15 Airport Switzerland Tel.: +41 22 770 2672 Fax: +41 22 770 2686 information@atag.org
	International Air Carrier Association (IACA)	National [] Regional [] International [x]	IACA was established as a non-profit organisation in 1971 to represent airline companies whose customer base is significantly comprised of leisure travellers. IACA represents 39 airlines operating over 850 aircraft and directly employing more than 50,000 people. Each year, IACA members transport over 100 million passengers to 650 holiday destinations worldwide. The website provides information on IACA's position on EU policy initiatives related to the aviation sector.	www.iaca.be	IACA, Rue Montoyer, 23 BE-1000 Brussels Belgium Tel.: +32 2 546 10 60 Fax: +32 2 546 10 70 aca.hq@iaca.be



Thematic Area	Name of organisation	Geographic Origin	Short Description	Website	Contact details
3. Transportation					
	Enviro.aero	National [] Regional [] International [x]	The Enviro.aero website is part of a global cross-industry initiative that is supported and financed by the commercial aviation industry. Its purpose is to provide clear information on the many industry measures underway to limit the impact of aviation on the environment. The initiative has been developed under the umbrella of the Air Transport Action Group (ATAG), which brings together organisations and companies throughout the air transport chain that are committed to achieving infrastructure improvements and addressing the environmental challenges facing the industry. Its members include airlines, airports, manufacturers, air navigation services providers, etc.	www.enviro.aero	info@enviro.aero
	Plane Stupid	National [] Regional [] International [x]	This UK-based activist group is campaigning to see airport expansion plans scrapped, a tax on aviation fuel and an end to short haul flights. The website gives an idea of their activities, and how they are lobbying the aviation sector.	www.planestupid.com	Tel.: +44 7847 204469 info@planestupid.com
	Caribbean Aviation	National [] Regional [x] International []	This website has been developed by Roger Chung-Wee and provides a wealth of information on the Caribbean aviation sector, though it does not seem to be updated often. The website provides news articles on the industry, as well as links to official aviation and tourism sites and individual and company sites, such as CALPA – the Caribbean Air Line Pilots Association. Finally the website provides detailed information on the airlines and airports in operation in the region.	www.caribbeanaviation.com/	N/A
		National [] Regional [] International []			



Thematic Area	Name of organisation	Geographic Origin	Short Description	Website	Contact details
4. Environment					
Environment includes the following aspects of sustainable tourism development:	ECO-TIP	National [] Regional [] International [x]	The ECOTIP web resource is operated by ECOTRANS, a network of European experts that specialise in sustainable tourism development issues. ECO-TIP provides a database of best practices in Sustainable Patterns of Consumption in the European tourism sector	www.eco-tip.org	Futterstraße 17-19 66111 Saarbrücken Tel.: +49 681-374679 Fax: +49 681-374633 info@ecotrans.de
<ul style="list-style-type: none"> • Planning of Tourism • Sustainable Patterns of Consumption • Climate Change 	Caribbean Environmental Health Institute (CEHI)	National [] Regional [x] International []	Established in 1988 within the framework of CARICOM, the objectives of CEHI are to provide technical and advisory services to Member States in all areas of environmental management including environmental quality monitoring, environmental impact assessment, environmental health information, water resources management, waste management, laboratory services and project development and management. It acts as a regional centre for the collection of environmental surveillance data and offers education and training programmes.	www.cehi.org.lc	CEHI, The Morne, PO Box 1111, Castries, St Lucia, WI Tel.: (7589 452 2501 Fax: (758) 453 2721 cehi@candw.lc
	United Nations Framework Convention on Climate Change (UNFCCC)	National [] Regional [] International [x]	The United Nations Framework Convention on Climate Change and the Kyoto Protocol are serviced by the UNFCCC secretariat, also known as the Climate Change Secretariat, whose mandate is laid out in general terms in Article 8 of the Convention.	www.unfccc.int	P.O. Box 260124 D-53153 Bonn Germany Tel.: +49 228 815-1000 Fax: +49 228 815-1999 secretariat@unfccc.int
	Intergovernmental Panel on Climate Change (IPCC)	National [] Regional [] International [x]	Established by UNEP and WMO in 1988, the role of IPCC is to assess the scientific, technical and socio-economic information relevant to understand the scientific basis of risk of human-induced climate change, its potential impacts and options for adaptation and mitigation.	www.ipcc.ch	IPCC Secretariat 7bis Avenue de la Paix, C.P. 2300, CH- 1211 Geneva 2, Switzerland Tel.: +41 22730 8208 Fax: +41 22730 8025 IPCC-Sec@wmo.int



Thematic Area	Name of organisation	Geographic Origin	Short Description	Website	Contact details
4. Environment					
	Caribbean Community Climate Change Centre (CCCCC)	National [] Regional [x] International []	CCCCC coordinates the Caribbean region's response to climate change. Officially opened in August 2005, the Centre is the key node for information on climate change issues and on the region's response to managing and adapting to climate change in the Caribbean.	www.caribbeanclimate.bz	Lawrence Nicholas Building, Bliss Parade, 2nd Floor Belmopan, Cayo District, Belize, Central America Tel.: (501) 822 1094 Info@caribbeanclimate.bz
	Caribbean Environment Programme (CEP)	National [] Regional [x] International []	CEP is a UNEP administered Regional Seas Programme. The legal framework for CEP is provided by the 1983 Convention for the Protection and Development of the Marine Environment of the Wider Caribbean Region (Cartagena Convention). The Caribbean Regional Co-ordinating Unit (CAR/RCU) serves as Secretariat to the CEP, which has three main sub-programmes: (i) Assessment and Management of Environment Pollution (AMEP), (ii) Specially Protected Areas and Wildlife (SPAW), and (iii) Communication, Education, Training and Awareness (CETA).	www.cep.unep.org	UNEP-CAR/RCU, 14-20 Port Royal Street Kingston, Jamaica Tel.: (876) 922-9267/8/9 Fax: (876) 922-9292 uneprcuja@cwjamaica.com
	International Council on Monuments and Sites (ICOMOS)	National [] Regional [] International [x]	ICOMOS is an international non-governmental organization of professionals, dedicated to the conservation of the world's historic monuments and sites. Its Caribbean sister division is called CARIMOS.	www.icomos.org	ICOMOS International Secretariat, 49-51, rue de la fédération, 75015 Paris, France Tel.: +33 1 45 67 67 70 Fax: +33 1 45 66 06 22 secretariat@icomos.org



Thematic Area	Name of organisation	Geographic Origin	Short Description	Website	Contact details
4. Environment					
	Caribbean Water and Wastewater Association (CWWA)	National [] Regional [x] International []	Formed in Trinidad and Tobago in 1992, CWWA is committed to the advancement of the science, practice and management of water supply and waste disposal for the benefit of Caribbean people.	www.cwwa.net	c/o Water and Sewerage Authority, Farm Rd, St Joseph, Trinidad, W.I. Tel.: (868) 662 2302 7 Fax: (868) 645 7849 info@cwwa.net
	Caribbean Renewable Energy Development Programme (CREDP)	National [] Regional [x] International []	CREDP is a project funded by the Global Environment Facility (GEF)/United Nations Development Programme (UNDP) within the CARICOM framework, to remove barriers to the use of renewable energy and thereby foster its development and commercialisation. The project is looking at grid connected (wind, hydro, biomass, geothermal) and off grid (solar water heaters and photovoltaics) renewable energy technologies.	www.caricom.org/js/p/projects/credp_renewable_energy.jsp	CARICOM Secretariat P.O. Box 10827, Georgetown, Guyana Tel.: (592) 222 0001-75 Fax: (592) 222 0171 info@caricom.org
	World Conservation Union (IUCN)	National [] Regional [] International [x]	Founded in 1948, IUCN is the world's largest conservation network. Its mission is to influence, encourage and assist societies throughout the world to conserve the integrity and diversity of nature and to ensure that any use of natural resources is equitable and ecologically sustainable. IUCN supports and develops cutting-edge conservation science; implements this research in field projects around the world; and then links both research and results to local, national, regional and global policy by convening dialogues between governments, civil society and the private sector. Also included is a link to the IUCN global Red List of Endangered Species.	www.iucn.org www.iucnredlist.org	Rue Mauverney 28 Gland 1196 Switzerland Tel.: +41 22 999-0000 Fax: +41 22 999-0002 webmaster@iucn.org



Thematic Area	Name of organisation	Geographic Origin	Short Description	Website	Contact details
4. Environment					
	Caribbean Natural Resources Institute (CANARI)	National [] Regional [x] International []	CANARI is an independent technical and research organisation, which analyses and promotes the participatory management of natural resources on the islands of the Caribbean. Research themes include: approaches to protected area management, capacity building for collaborative participatory management, natural resource monitoring, and locating livelihood strategies.	www.canari.org	Fernandes Industrial Centre, Administration Building, Eastern Main Road, Laventille, Trinidad & Tobago, WI Tel.: (868) 626 6062 Fax: (868) 626 1788 info@canari.org
	Caribbean Conservation Association (CCA)	National [] Regional [x] International []	CCA is dedicated to promoting policies and practices which contribute to the conservation, protection and wise use of natural and cultural resources in order to enhance the quality of live for present and future generations. Founded in 1967, CCA's membership is today comprised of 20 regional governments, 86 Caribbean-based non-governmental organizations, 17 non-Caribbean Institutions, as well as individual, sponsoring and student members.	www.ccanet.net	The Garrison, St. Michael, Barbados. Tel.: (246) 426-5373 Fax: (246) 429-8483
	Barbados Marine Trust	National [x] Regional [] International []	The Barbados Marine Trust is a non-governmental organisation dedicated to promoting environmentally and socially-sustainable use of the marine areas of Barbados. Its membership includes individuals from many different user groups: fishers, dive-operators, hoteliers, water-sports operators, business people, school children, and the community in general. The Trust's activities include a project to facilitate better management of Carlisle Bay, the use of Reef Balls to encourage coral reef growth, and the Turtle Nesting Programme, all of which are described in detail on the website.	www.barbadosmarinetrust.com	The Barbados Marine Trust, C/o Underwater Barbados, Bay Street, St. Michael, Barbados, West Indies. Tel.: (246) 262-2048 Fax: (246) 426-0655 bmtrust@sunbeach.net



Thematic Area	Name of organisation	Geographic Origin	Short Description	Website	Contact details
4. Environment					
	Environmental Foundation of Jamaica (EFJ)	National [x] Regional [] International []	EFJ is an independent Foundation, founded in 1993 by an agreement between the US and Jamaican governments, which uses the proceeds from a creative debt-swap arrangement to promote sustainable development in Jamaica. This is done mainly through support to projects which address issues of the Environment and Child Survival and Development. Organizations of civil society with mandates in the targeted areas of environment and children are eligible for support. EFJ has three spheres of activity: grantmaking, fundraising and support to its members.	www.efj.org.jm	1B Norwood Avenue, Kingston 5, Jamaica Tel.: (876) 960-6744 Fax: (876) 920-8999 efj.ja@cwjamaica.com
	Convention on International Trade in Endangered Species of Wildlife and Fauna (CITES)	National [] Regional [] International [x]	CITES (the Convention on International Trade in Endangered Species of Wild Fauna and Flora) is an international agreement between governments. Its aim is to ensure that international trade in specimens of wild animals and plants does not threaten their survival. The majority of Caribbean countries are party to the agreement, which in turn requires that they report on implementation of the convention. The website includes a directory of endangered species and the CITES programmes, one of which focuses on Hawksbill Turtles.	www.cites.org	CITES Secretariat International, Environment House Chemin des Anémones CH-1219 Châtelaine, Geneva, Switzerland Tel: +41 22-917-8139/40 Fax: +41 22-797-34-17 info@cites.org
	Convention on Biodiversity (CBD)	National [] Regional [] International [x]	The 1992 Convention on Biological Diversity is a pact between the majority of the world's governments setting out commitments to maintaining the world's ecological systems as progress is made with economic development. The site contains a documentation centre and the full text of the convention and protocol.	www.cbd.int	Secretariat of CBD 413, Saint Jacques Street, suite 800 Montreal QC H2Y 1N9 Canada Tel.: +1 514 288 2220 Fax: +1 514 288 6588 secretariat@cbd.int



Thematic Area	Name of organisation	Geographic Origin	Short Description	Website	Contact details
4. Environment					
	RAMSAR Convention on Wetlands	National [] Regional [] International [x]	This intergovernmental treaty provides the framework for national action and international cooperation for the conservation and wise use of wetlands and their resources. There are presently 156 Contracting Parties to the Convention, with 1677 wetland sites, totalling 150 million hectares, designated for inclusion in the Ramsar List of Wetlands of International Importance. The website provides an index to key documents, including manuals for the management of wetlands, and a complete list of all Ramsar sites.	www.ramsar.org	The Ramsar Convention Secretariat, Rue Mauverney 28, CH-1196 Gland, Switzerland Tel.: +41 22 999 0170, Fax: +41 22 999 0169 ramsar@ramsar.org
	Carbon Footprint	National [] Regional [] International [x]	Carbon Footprint is an independent enterprise that provides users – either private individuals or businesses – with the services necessary to (i) calculate their carbon footprint for example by using the flight calculator provided, (ii) reduce their energy consumption and (iii) offset remaining carbon emissions. The website has a newsletter.	www.carbonfootprint.com	Worting House, Church Lane, Basingstoke Hampshire, RG23 8PX Tel.: +44 1256 345 645 info@carbonfootprint.com
	The Carbon Neutral Company	National [] Regional [] International [x]	The Carbon Neutral Company's core services are carbon consulting and business carbon offsetting – both designed to help reduce CO2 emissions, and deliver commercial, personal and environmental benefit. The company works with both the private sector and with individuals. When companies achieve a zero carbon emission they are awarded the Carbon Neutral brand. The website provides information on the carbon offset projects that the company invests accrued resources into.	www.carbonneutral.com	Bravington House 2 Bravington Walk Regent Quarter Kings Cross London N1 9AF United Kingdom Tel.: +44 20 7833 6000 Fax: +44 20 7833 6049 shop@carbonneutral.com



Thematic Area	Name of organisation	Geographic Origin	Short Description	Website	Contact details
4. Environment					
	Climate Care	National [] Regional [] International [x]	Climate Care is a carbon offset company that allows consumers to calculate and pay to reduce their emissions from flights, cars, homes and business. The money generated is invested in projects that can reduce CO2 emissions, for example cleaner cooking stoves in India. The website contains information on the criteria used to select investment projects and the calculators themselves.	www.climatecare.org	112 Magdalen Road Oxford, OX4 1RQ, UK Tel.: +44 1865 207 000 Fax: +44 1865 207 002 mail@climatecare.org
	Sea Turtle Conservation Bonaire (STCB)	National [x] Regional [] International []	STCB's mission is to ensure the protection and recovery of Bonaire's sea turtles throughout their range. From humble beginnings, STCB has grown into a multi-faceted project organisation. The website provides information on activities, including turtle tracking, research and nest counting.	www.bonairenet.com/turtle/turtle.htm	PO Box 492, Kralendijk, Bonaire, Netherlands Antilles Tel.: (599) 717 2225 info@bonaireturtles.com
	Caribbean Conservation Corporation (CCC)	National [x] Regional [] International []	Established in 1959, CCC is a not-for-profit organization based in Florida. Its mission is to protect sea turtles and the habitats upon which they depend. To achieve its mission, CCC uses research, habitat protection, public education, community outreach, networking and advocacy. Sea turtles were chosen as they are key indicators of the health of coastal ecosystems.	www.cccturtle.org	4424 NW 13th St. Suite B-11, Gainesville, FL 32609, USA Tel.: (352) 373-6441 Fax: (352) 375-2449 ccc@cccturtle.org



Thematic Area	Name of organisation	Geographic Origin	Short Description	Website	Contact details
4. Environment					
	Caribbean Water and Wastewater Association (CWWA)	National <input checked="" type="checkbox"/> Regional <input type="checkbox"/> International <input type="checkbox"/>	Established in 1992, this NGO is “committed to the advancement of the science, practice, and management of water supply and waste disposal for the benefit of Caribbean people through the development of human resources, public education, and professionalism, as well as promotion of appropriate technologies in the water, wastewater, and solid waste sector”. The website provides users with background information on CWWA, its Strategic Plan, upcoming conference events and a directory of consultants.	www.cwwa.net	c/o Water and Sewerage Authority, Farm Rd, St Joseph, Trinidad, W.I. Tel.: (868) 662-2302-7 Fax: (868) 645-7849 info@cwwa.net
	Implementing Watershed and Coastal Area Management in Small Island Developing States of the Caribbean (IWCAM)	National <input checked="" type="checkbox"/> Regional <input type="checkbox"/> International <input type="checkbox"/>	Funded by GEF, the overall objective of IWCAM is to strengthen the commitment and capacity of the participating countries to implement an integrated approach to the management of watersheds and coastal areas. UNEP Environment Facility (GEF). UNEP is the lead GEF Implementing Agency in collaboration with the United Nations Development Programme and UNEP-CAR/RCU is co-executing this project with the Caribbean Environmental Health Institute (CEHI), on behalf of the 13 small island developing states of the Wider Caribbean Region. The website provides national status reports, a regional synthesis and presentations of demonstration projects.	www.iwcam.org	Caribbean Environment Programme, UNEP-CAR/RCU, 14-20 Port Royal Street Kingston, Jamaica, WI. Tel.: (876) 922-9267/8/9, Fax: (876) 922-9292, rcu@cep.unep.org



Thematic Area	Name of organisation	Geographic Origin	Short Description	Website	Contact details
4. Environment					
	Coastal Zone Management Unit (CZMU), Barbados	National <input checked="" type="checkbox"/> Regional <input type="checkbox"/> International <input type="checkbox"/>	Established in 1996, CZMU is “dedicated to advancing the knowledge, use, development, conservation and management of the coastal zone and its resources”. CZMU performs a variety of coastal management functions inter alia: coral reef monitoring, updating the inventory of coastal resources, consultations with the Town and Country Development Planning Office regarding all coastal development, beach erosion and accretion monitoring and control, updating the inventory of coastal structures, regulation of marine research, public education of ICZM, coastal conservation project designs and management, and the review of any coastal projects. Detailed information on all these activities is available on the website.	www.coastal.gov.bb	Bay Street, St. Michael Barbados, W.I. Tel.: (246) 228-5950 Fax: (246) 228-5956 info@coastal.gov.bb
	UN Atlas of the Oceans	National <input checked="" type="checkbox"/> Regional <input type="checkbox"/> International <input type="checkbox"/>	The Atlas was launched in 2002 by FAO and a range of other UN organisations in response to the perilous situation facing the world's oceans from the threats of pollution, overfishing and other human economic activity such as tourism. The Atlas is an information system designed for use by policy makers who need to become familiar with ocean issues and by scientists, students and resource managers who need access to underlying data bases and approaches to sustainability. The main topics of the site are: uses of the oceans (including recreation and tourism), ocean issues such as climate change and about the oceans, including maps and charts.	www.oceansatlas.com	Un-atlas-oceans-project@fao.org



Thematic Area	Name of organisation	Geographic Origin	Short Description	Website	Contact details
4. Environment					
	The Buccoo Reef Trust (BRT)	National [x] Regional [] International []	BRT is a non-profit organisation, registered in Trinidad & Tobago, specifically created to assist in addressing the threats facing Tobago's marine environment and to explore opportunities for the sustainable development of marine tourism, fishing and aquaculture in the Caribbean region as a whole. Information on the Trust's projects, such as Integrated Coastal Zone Management and Sustainable Seafood (together with Tobago Travel Foundation) can be accessed online.	www.buccoreef.org	Cowie's Building, Carnbee Junction Auchenskeoch Road, Carnbee Tobago, West Indies Tel.: (868) 635 2000 Fax: +868 639 7333
	Caribbean Whale Watch Association (CARIBWhale)	National [] Regional [x] International []	CARIBwhale was re-started in 2007 to foster an environment that will protect cetaceans and their habitat in the Caribbean. In addition to promoting responsible whale watching CARIBWhale also supports non-invasive scientific research, as well as educational programs, community involvement, and advocacy. CARIBwhale offers membership to small, medium and large regional whale watching organisations.	Not available	Not available
	United Nations Global Compact	National [] Regional [] International [x]	The Global Compact is a framework for businesses that are committed to aligning their operations and strategies with ten universally accepted principles in the areas of human rights, labour, the environment and anti-corruption .The Global Compact is a purely voluntary initiative with two objectives: (1) Mainstream the ten principles in business activities around the world, and (2) Catalyse actions in support of UN goals. Some 36 hotels are members of the Global Compact initiative worldwide.	www.unglobalcomp act.org	Global Compact Office, United Nations, New York, NY 10017; USA Fax: (212) 963 1207 lee21@un.org .



Thematic Area	Name of organisation	Geographic Origin	Short Description	Website	Contact details
4. Environment					
	The Ocean Conservancy (OC)	National [] Regional [x] International [x]	The OC promotes healthy and diverse ocean ecosystems and opposes practices that threaten ocean life and human life. Its four spheres of operation are sustainable fisheries, protection of wildlife from human impacts, conservation of special ocean places and better ocean stewardship. The website provides information on activities within each of these areas. The OC is expanding its activities in the Caribbean and has opened its Caribbean Regional Office in USVI.	www.oceanconservancy.org	Box 667, Richmond Christiansted, St. Croix, U.S.V.I. Tel.: (340) 719 8590 Fax: (340) 719 8595 membership@oceanconservancy.org
	Oceana	National [] Regional [] International [x]	Oceana is an international NGO campaigning for the health of the world's oceans. The website provides links to Oceana's science and policy reports, covering issues such as deep sea corals and coastal pollution.	www.oceana.org	2501 M Street, NW Suite 300, Washington, D.C. 20037-1311 USA Tel.: (202) 833-3900 Fax: (202) 833-2070 info@oceana.org
	European Environment Agency (EEA)	National [] Regional [] International [x]	The EEA is the EU institution that monitors and reports on the state of the environment in Europe. The EEA has designed comprehensive indicator sets for tourism and transport. The website provides information on EEA products, such as reports on Transport and the Environment, and the tourism sector has its own thematic section.	www.eea.eu.int www.eea.europa.eu/themes/tourism/indicators	Kongens Nytorv 6 DK-1050 Copenhagen K Denmark Tel.: +45 33 36 71 00 Fax: +45 33 36 71 99



Thematic Area	Name of organisation	Geographic Origin	Short Description	Website	Contact details
4. Environment					
	World Wide	National [] Regional [] International [x]	With nearly 5 million supporters, WWF is one of the world's largest and most respected independent international conservation organisations. It operates on a global basis and its activities in the Caribbean include the Marine Turtle Programme, with projects in Costa Rica and Panama. WWF focuses on the following key areas: climate change, forests, freshwater conservation, marine conservation, endangered species and sustainability. Each of these programme areas has a website featuring programme information, newsletters and technical reports, as well as useful tools such as the Top Ten search tool for energy efficient electrical applications.	www.panda.org www.topten.info	WWF International, Gland, Av. du Mont-Blanc 1196 Gland Switzerland Tel.: +41 22 364 91 11 Fax: +41 22 364 88 36
	Reduce My Footprint	National [] Regional [] International [x]	Reduce My Footprint is a carbon reduction programme set up by ABTA, The Travel Association, with the Association of Independent Tour Operators (AITO). It is facilitated and operated by Carbon Offsets Ltd. Reduce My Footprint offers individuals and businesses information and advice on how to reduce carbon emissions, and the opportunity to offset residual carbon emissions through Certified Emission Reductions (CERs), Verified Emission Reductions (VERs), and projects managed by The Travel Foundation and TICOS (access to TICOS projects is limited to larger businesses). Some of these projects offer delivered carbon reduction; others offer potential future reductions; most are linked to sustainable development programmes in tourism destinations.	www.reducemyfootprint.travel	ABTA, 68 - 71 Newman Street, London W1T 3AH, UK Tel.: +44 20 7637 2444 info@reducemyfootprint.travel



Thematic Area	Name of organisation	Geographic Origin	Short Description	Website	Contact details
4. Environment					
	The Converging World (TCW)	National [] Regional [] International [x]	The Converging World is a UK based charity whose aim is to generate clean energy in developing countries and reinvest the profits in renewable energy and community development projects. One of its first projects will be the construction of 16 wind turbines in India. TCW is planning the development of a “conference tool” to measure the carbon footprint of conferences.	www.theconvergingworld.org	The Converging World 70 Prince Street, Bristol BS1 4HU, UK Tel.: +44 117 917 7200 info@theconvergingworld.org
	Tourism Industry Carbon Offset Service (TICOS)	National [] Regional [] International [x]	TICOS is an UK industry wide programme to stimulate collective action by all operators and travel agents selling holidays which include air or other forms of travel. It has agreements with UNESCO and IUCN World Commission for Protected Areas to develop projects in World Heritage Sites where there is a strong tourism element. TICOS projects aim at achieving CO2 reduction but will at the same time be designed to provide wider scope which will bring pro poor, social, environmental, economic and educational benefits. The unique aspect is that the funding from carbon offset can be targeted to areas where the tourists actually visit during their holidays. The closest project to Caribbean is in Costa Rica.	www.ticos.co.uk	10 Lonsdale, Linton Cambridge CB21 4LT UK Tel.: +44 1223 893907 Fax: +44 1223 893907 info@ticos.co.uk
	Department for Environment Food and Rural Affairs (DEFRA)	National [] Regional [] International [x]	This is a link to the UK DEFRA's resource centre on climate change and energy. It provides background information on climate change, the action being taken in the UK and internationally to prevent global warming, emissions trading as well as evidence and research.	www.defra.gov.uk/environment/climatechange/index.htm	Nobel House 17 Smith Square London SW1P 3JR, UK Tel.: +44 8459 33 55 77 helpline@defra.gsi.gov.uk
		National [] Regional [] International []			



Thematic Area	Name of organisation	Geographic Origin	Short Description	Website	Contact details
5. Linkages					
Linkages includes the following aspects of sustainable tourism development: <ul style="list-style-type: none"> • Linkage Enabling Environment • Communities and Tourism • Finance 	United Nations Education Scientific and Cultural Organisation (UNESCO)	National [] Regional [] International [x]	UNESCO promotes international co-operation among its 200 Member States and Associate Members in the fields of education, science, culture and communication. It is responsible for maintaining the World Heritage List.	www.unesco.org	7, place de Fontenoy 75352 Paris 07 SP France Tel.: +33 1 45 68 10 00 Fax: +33 1 45 67 16 90 bpi@unesco.org
	UNESCO Cluster Office for the Caribbean	National [] Regional [x] International []	The UNESCO Cluster Office for the Caribbean was set up in January 2002 as part of the reorganization of UNESCO field structure. It works with and for 13 Member States and 3 Associate Member States in the English and Dutch-speaking Caribbean in the following areas: (i) laboratory of ideas (ii) a standard-setter; (iii) a clearing house; (iv) a capacity-builder in Member States; and (v) a catalyst for international cooperation.	http://portal.unesco.org/en/ev.php-URL_ID=2440&URL_DO=DO_TOPIC&URL_SECTION=201.html	The Towers, 25 Dominica Drive, 3rd Floor, Kingston, Jamaica Tel.: (876) 9297 087 Fax: (876) 9298468 c.champagnie@unesco.org
	Global Environment Facility (GEF)	National [] Regional [] International [x]	An independent financial organisation that provides grants to developing countries for projects that benefit the global environment and promote sustainable livelihoods in local communities. GEF projects address six complex global environmental issues: Biodiversity, Climate Change, International Waters, Land Degradation, The Ozone Layer and Persistent Organic Pollutants (POPs). Most CTO states are members of GEF. Project grants range from USD 150,000 to USD 1 million.	www.gefweb.org	GEF Secretariat, 1818 H Street, NW, MSN G6-602, Washington, DC 20433, USA Tel.: (202) 473-0508 Fax: (202) 522-3240 secretariat@thegef.org



Thematic Area	Name of organisation	Geographic Origin	Short Description	Website	Contact details
5. Linkages					
	World Bank (WB)	National [] Regional [] International [x]	The World Bank's stated mission is global poverty reduction and it provides financial and technical assistance to developing countries. WB consists of two unique development institutions owned by 185 member countries—the International Bank for Reconstruction and Development (IBRD) and the International Development Association (IDA). The IBRD focuses on middle income and creditworthy poor countries, while IDA focuses on the poorest countries in the world. These organisations provide low-interest loans, interest-free credit and grants to developing countries for education, health, infrastructure, communications etc. The website provides information on the project process, and projects implemented at the national level.	www.worldbank.org	1818 H Street, NW Washington, DC 20433 USA Tel.: (202) 473-1000 Fax: (202) 477-6391
	Caribbean Development Bank (CDB)	National [] Regional [x] International []	The purpose of CDB is to contribute to the harmonious economic growth and development of the member countries in the Caribbean and promoting economic cooperation and integration among them, having special and urgent regard to the needs of the less developed members of the region. CDB provides financial expertise and assistance to its member countries in the implementation of their national development strategies.	www.caribank.org	PO Box 408, Wildey St. Michael, Barbados, W.I. Tel.: (246)431-1600 Fax: (246)426-7269 info@caribank.org
	International Finance Corporation (IFC)	National [] Regional [] International [x]	Created in 1956 to foster private sector investment in developing nations, the IFC is today an affiliate of the World Bank. IFC provides loans, equity, structured finance and risk management products, and advisory services to build the private sector in developing countries. The project provides information on how to do with business with the IFC, and on its sustainability requirements.	www.ifc.org	2121 Pennsylvania Avenue, NW Washington, DC 20433 USA Tel: (202) 473-3800 Fax: (202) 974-4384



Thematic Area	Name of organisation	Geographic Origin	Short Description	Website	Contact details
5. Linkages					
	EU Interreg	National [] Regional [x] International []	Interreg is an EU initiative designed to stimulate inter-regional cooperation in the territories of Europe. The prime aim being to strengthen economic and social cohesion. Certain small island states in the Caribbean are eligible to receive Interreg funding, and this has been applied to various tourism development projects. Information on eligibility criteria is available on the website.	www.ec.europa.eu/regional_policy/intereg3/index_en.htm	Territorial Co-operation Unit DG Regional Policy European Commission B-1049 Brussels Tel.: +32/2 296 30 70 Fax : +32/2 296 32 90 regio-territorial-cooperation@ec.europa.eu
	Inter American Development Bank (IADB)	National [] Regional [x] International []	IADB provides multilateral financing for economic, social and institutional development in Latin America and the Caribbean. The Bank has 47 borrowing and non-borrowing member countries. It assists its Latin American and Caribbean borrowing member countries in formulating development policies and provides financing and technical assistance to achieve environmentally sustainable economic growth and increase competitiveness, enhance social equity and fight poverty, modernize the state, and foster free trade and regional integration. The website provides information on eligibility and the project process.	www.iadb.org	1300 New York Avenue, NW, Washington, DC 20577, USA Tel.: (202) 623-1000 Fax: (202) 623-3096 webmaster@iadb.org
	Sustainable Tourism Eliminating Poverty (ST-EP)	National [] Regional [] International [x]	ST-EP is a high profile programme of the UNWTO and constitutes the ST-EP Foundation based in Seoul, Korea and the ST-EP Trust Fund to fund relevant projects. ST-EP implements projects that focus on the contribution of tourism to poverty alleviation and are aimed at improving the capacities of national tourism administrations and local authorities in least developed and developing countries to devise and implement poverty reduction policies, plans and projects.	www.unwtostep.org	ST-EP Foundation Secretariat, 8F KNTD Building, 10 Da-dong, Jung-gu, Seoul 100-180, South Korea Tel.: +82 2 318 1862~7 Fax: +82 2 318 2163 info@unwtostep.org



Thematic Area	Name of organisation	Geographic Origin	Short Description	Website	Contact details
5. Linkages					
	Pro-poor Tourism Partnership (PPT)	National [] Regional [] International [x]	PPT is a collaborative research initiative between the International Centre for Responsible Tourism (ICRT), the International Institute for Environment and Development (IIED), and the Overseas Development Institute (ODI).	www.propoortourism.org.uk	111 Westminster Bridge Road, London SE1 7JD, UK Tel.: +44 20 7922 0300; Fax: +44 20 7922 0399
	Community Tourism Foundation (CTF)	National [] Regional [x] International []	Founded in 2000, the CTF is a charitable organisation that partners with the public and private sectors to improve communities through the application of social development projects. The CTF's initiatives create opportunities for individuals and communities to develop sustainable livelihoods and serve to strengthen the relationship between the tourism sector and communities. The website provides information on community projects that have received funding from CTF for example the Giraudel Flower Growers Group in Giraudel and Eggleston in Dominica.	www.ctfonline.org	'Halsworth', Welches Road, St. Michael, Barbados, WI Tel.: (246) 228-6828 Fax: (246) 437-3381 ctf@sunbeach.net
	Asociacion Costarricense de Turismo Rural Comunitario y Conservacionista (ACTUAR)	National [] Regional [x] International []	ACTUAR, the Costa Rican Community-based Rural Tourism Association, comprises more than 20 community-based rural tourism enterprises in Costa Rica. Established in 2001, it is a network of community associations that have developed local tourism businesses to generate alternative income sources for the community and continue developing initiatives for environmental conservation purposes. The network helps to promote community-based rural tourism in Costa Rica.	www.actuarcostarica.com	P.O. Box: 719-1260, Costa Rica Tel.: (506) 248 9470 Fax: (506) 248 9731 info@actuarcostarica.com



Thematic Area	Name of organisation	Geographic Origin	Short Description	Website	Contact details
5. Linkages					
	European Development Fund (EDF)	National [] Regional [] International [x]	The European Development Fund (EDF) is the main instrument for providing Community aid for development cooperation in the African, Caribbean and Pacific States (ACP) and Overseas Countries and Territories (OCT). The EDF consists of several instruments, including grants, risk capital and loans to the private sector. The tenth EDF covers the period from 2008 to 2013 and provides an overall budget of EUR 22 682 million.	www.ec.europa.eu/d evelopment/index_e n.cfm	SC-15 00/70, 1040 Brussels, Belgium Tel.: +32 2 299 21 43 Fax: +32 2 296 49 26 gino.debo@ec.europa.e u
	Inter-American Institute for Cooperation in Agriculture (IICA)	National [] Regional [x] International []	Founded in 1948, IICA's purposes are to encourage and support the efforts of its Member States to foster agricultural development and rural well-being in their territories. It does this by focusing on six strategic areas: Agribusiness Development, Policies and Trade, Technology and Innovation, Agricultural Health and Food Safety, Sustainable Rural Development, Information and Communication, and Education and Training. IICA has offices throughout the Caribbean, including the Agro-tourism Linkages Centre based in Barbados.	www.iica.int	P.O. BOX 55-2200, San Isidro de Coronado San Jose, Costa Rica Tel.: (506)216 0222 Fax.: (506) 216 0233 iicahq@iica.ac.cr
	Food and Agricultural Organization of the United Nations (FAO)	National [] Regional [] International [x]	FAO was founded in 1945 and helps developing countries and countries in transition to modernise and improve agriculture, forestry and fisheries practices and ensure good nutrition for all. FAO serves as a knowledge network to collect and analyse data that aids development in the form of technical documents and articles etc. It shares policy expertise, provides a meeting place for nations and brings knowledge to the field.	www.fao.org	Viale delle Terme di Caracalla, 00100 Rome, Italy Tel.: +39 06 57051 Fax: +39 06 570 53152 FAO-HQ@fao.org



Thematic Area	Name of organisation	Geographic Origin	Short Description	Website	Contact details
5. Linkages					
	Native Tourism Alliance	National [] Regional [] International [x]	This is a network of Native American tourism interests in the country to cooperatively develop, market and present Indian tourist attractions. The Alliance releases articles on heritage tourism, organises annual conferences and provides links to relevant organisations on its website.	www.nativetourismalliance.org	1900 Wazee, Suite 100 Denver, Colorado 80202, USA Tel.: (303) 661-9819 Fax: (303) 664-5139 bsherman@indiancountry.org
		National [] Regional [] International []			



Thematic Area	Name of organisation	Geographic Origin	Short Description	Website	Contact details
6. Health, Safety and Security					
Health, Safety and Security includes the following aspects of sustainable tourism development: <ul style="list-style-type: none"> • Health and Safety in Tourism • Security in Tourism • Disaster Risk Management in the Tourism Sector 	Caribbean Disaster and Emergency Risk Agency (CDERA)	National [] Regional [x] International []	Established in 1991, CDERA is the regional inter-governmental agency for disaster management. CDERA's main function is to make an immediate and coordinated response to any disastrous event in a Participating State. Its other functions include reliable information on disasters affecting the region to interested parties, and mobilising and coordinating disaster relief. The website provides information on risk management and training workshops.	www.cdera.org	Building #1 Manor Lodge, Lodge Hill, St Michael, Barbados, WI Tel.: (246) 425-0386 Fax: (246) 425-8854 cdera@caribsurf.com
	Pan American Health Organization, Caribbean Programme (PAHO)	National [] Regional [] International []	PAHO's mission is to strengthen national and local health systems and improve the health of the people in the Americas, in collaboration with Ministries, governmental and international agencies and others. It serves as the Regional Office for the Americas of the World Health Organization (WHO) and assists countries in fighting old diseases that have re-emerged such as dengue and cholera, and new diseases such as AIDS. PAHO is represented in the region by the Caribbean Program Coordinators (CPC) in Barbados.	www.paho.org	Caribbean Program Coordination, P.O. Box 508, Bridgetown, Barbados, WI Tel.: (246) 426-3860 Fax: (246) 436-9779 e-mail@cpc.paho.org
	Caribbean Epidemiology Centre (CAREC)	National [] Regional [x] International []	The Caribbean Epidemiology Center (CAREC) is a specialised agency of PAHO. Its mission is "to improve the health status of Caribbean people by advancing the capability of member countries in epidemiology, laboratory technology and related public health disciplines through technical cooperation, service, training, research and a well trained motivated staff." It is also one of the organisations behind the QTC – Quality Tourism in the Caribbean - initiative.	www.carec.org www.carec.org/projects/hotels/qtc_project.htm	P.O. Box 164, Port of Spain, Republic of Trinidad and Tobago Tel: (868) 622-4261, Fax: (868) 622-2792 webmaster@carec.paho.org



Thematic Area	Name of organisation	Geographic Origin	Short Description	Website	Contact details
6. Health, Safety and Security					
	Caribbean Customs Law Enforcement Council (CCLEC)	National [] Regional [x] International []	CCLEC is a multilateral regional organisation formed in the 1970s to combat smuggling and the traffic of narcotics through the Caribbean. Its contemporary mission is to collect and protect revenue, prevent and interdict restricted goods and facilitate legitimate trade and international travel through the use of modern business systems. It achieves this by working in areas such as improved human resource management and enhancing customs law enforcement cooperation and the sharing of information.	www.cclec.net	CCLEC Secretariat 4 Manoel Street P. O. Box 1030 Castries, Saint Lucia Tel.: (758) 453 2556 Fax: (758) 453 2563 secretariat@cclec.net
	Caribbean Community Implementation Agency for Crime and Security (IMPACS)	National [] Regional [x] International []	Founded in 2006, IMPACS' overall objective is to enhance the individual and collective capacity of CARICOM member states to control crime and effectively participate in international counter crime and security initiatives. IMPACS tourism-related work includes CARICOM Special Visa, the development of an Advance Passenger Information System (APIS), and strategies for law enforcement human resource development.	www.caricomimpacs.org	Ground Floor, Sagikor Building, 16 Queens Park West, Port of Spain, Trinidad and Tobago, WI Tel.: (868) 622 0245 Fax: (868) 628 9795 enquiries@caricomimpacs.org
	The Caribbean Institute of Public Safety and Justice (CIPSJ)	National [] Regional [x] International []	Established in 2007, this research centre is a collaboration between UWI and UNDP. The CIPSJ will research crime, security and justice systems; train regional law enforcement personnel; and provide policy advice to the governments of the sub-region.	(not available)	ltziar.gonzales@undp.org



Thematic Area	Name of organisation	Geographic Origin	Short Description	Website	Contact details
6. Health, Safety and Security					
	International Centre for the Prevention of Crime (ICPC)	National [] Regional [] International [x]	ICPC is an international network of policy makers, practitioners and academics on the twin issues of personal and community safety. It helps to bridge the gap between knowledge and action by focusing on the what and the how for effective and sustainable crime prevention. The website includes a resource centre and a knowledge base.	www.crime-prevention-intl.org	International Centre for the Prevention of Crime 465 St-Jean Street, Suite 803, Montreal, Quebec, H2Y 2R6, Canada Tel.: (514) 288 6731 Fax: (514) 288 8763 cipc@crime-prevention-intl.org
	Regional Security System (RSS)	National [] Regional [x] International []	Founded in 1982, the express function of the RSS is to ensure the stability and wellbeing of the Eastern Caribbean region through mutual cooperation, in order to achieve social and economic development and to maintain the principles of democracy, liberty of the individual and rule of law. RSS promotes cooperation amongst the Member States in a variety of fields related to health, safety and security including (a) illegal narcotic drugs, (b) national emergencies, (c) search and rescue, (d) immigration control, (e) natural and other disasters, and (f) combating threats to national security. The RSS website provides information on the training courses and exercises that it coordinates in areas such as land training and coast guard.	www.rss.org.bb	Regional Security System, Paragon, Christ Church, Barbados, WI Tel.: (246) 420-7110 / Fax: (246) 420-7316 rss@caribsurf.com



Thematic Area	Name of organisation	Geographic Origin	Short Description	Website	Contact details
6. Health, Safety and Security					
	Association of Caribbean Commissioners of Police (ACCP)	National [] Regional [x] International []	Established in 1987, the mission of ACCP is to promote and facilitate: (i) collaboration and cooperation in the development and implementation of policing strategies, systems and procedures in the region, (ii) the professional and technical skills development in the force and (iii) proactive measures to prevent crime and improve police community relations. It promotes a united approach to the fight against crime and criminality in the region.	www.accpolice.org	ACCP, Ground Floor, Parravicino Office Complex, Hastings, Christ Church, Barbados, WI Tel.: (246) 435 8224
	Pan Caribbean Partnership against HIV/AIDS (PANCAP)	National [] Regional [x] International []	PANCAP was established at the February 2001 meeting of the CARICOM Heads of State and aims to scale up the response to HIV/AIDS in the region. Its specific mandate is to advocate for HIV/AIDS issues at government and highest levels, to coordinate the regional response and mobilise resources both regional and international, and to increase country-level resources, both human and financial to address the epidemic. As of 1 st February 2007, PANCAP's website showed that its member countries were implementing a total of 225 projects to counter AIDS/HIV, at a total value of US\$ 800 million.	www.pancap.org	PANCAP, 90-91 Duke St.. Kingston. Georgetown. Guyana Tel.: (592) 223 5028 Fax: (592) 226 4127
	EM-DAT	National [] Regional [] International [x]	EM-DAT is an initiative of OFDA (US Disaster Assistance Fund) and CRED (Center for Research on the Epidemiology of Disasters) which makes available a specialised, validated database on disasters to facilitate preparedness, thereby reducing vulnerability to disasters and improving disaster management.	www.em-dat.net	CRED, Université Catholique de Louvain - Ecole de Santé Publique, 30.94 Clos Chapelle-aux-Champs - 1200 Brussels, Belgium Tel.: +32 2 764 33 27 - Fax: +32 2 764 34 41 - cred@esp.ucl.ac.be



Thematic Area	Name of organisation	Geographic Origin	Short Description	Website	Contact details
6. Health, Safety and Security					
	Caribbean Regional Organisation for Standardisation and Quality (CROSQ)	National [] Regional [x] International []	CROSQ was established in 2003 by a CARICOM treaty as an Intergovernmental Organisation and the regional centre for promoting efficiency and competitive production in trade and services, through the process of standardisation and the verification of quality. CROSQ is mandated to represent the interest of the region in international and hemispheric standards work, to promote the harmonisation of metrology systems and standards, and to increase the pace of standards development in the region. CROSQ's work in the field of tourism standardisation is coordinated by a Regional Technical Committee (RTC) consisting of CTO, CHA-CAST and ACS.	www.crosq.org	CROSQ, "The Heritage" 35 Pine Road Belleville, St. Michael Barbados, BB11113, WI Tel.: (246) 437 8146 Fax: (246).437 4569 crosq.caricom@crosq.org
	Office of Disaster Preparedness and Emergency Management (ODPEM)	National [x] Regional [] International []	ODPEM's mission statement states that it is "committed to taking pro-active and timely measures to prevent or reduce the impact of hazards on Jamaica, its people, natural resources and economy through its trained and professional staff, with the use of appropriate technology and collaborative efforts with National, Regional and International Agencies". This website provides information on ongoing projects, such as the UNDP/Govt of Jamaica supported project on community based disaster management, as well as national mitigation plans, assessments of previous disasters and a disaster catalogue.	www.odpem.org.jm	12 Camp Road, Kingston 4, Jamaica Tel.: (876) 928-5111-4 info@odpem.org.jm
		National [] Regional [] International []			